

CONTACT

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PRESIDENT'S MESSAGE/MESSAGE DE LA PRÉSIDENTE**LEA PENNOCK**

Elsewhere in this issue you'll find lots of information about our upcoming conference and biennial meeting in Edmonton, coming up June 23-26. Brian Silzer and his conference committee have put together an 'e'xciting, 'e'nergizing and 'e'vent-filled few days for us in 'E'dmonton, and we tip our collective stetsons, berets, sou'westers and top hats to all of them. Congratulations and special thanks to Brian, who graciously elected to maintain his commitment to chairing this conference even as he packed his bags to move west to new challenges at UBC.

Your ARUCC Executive is excited to be able to use this upcoming conference to advance and to showcase several projects that we've been undertaking on your behalf. An assembly of so many members from across the country gives us an opportunity to gather your input on our proposed national transcript guide and best practices study on the production and distribution of electronic calendars. We'll also present the work of our RESP Task Force, and solicit your input as the task force embarks on the next phase of its study.

Finally, you'll note a few changes in the composition of our 2000-02 Executive. Former ARUCC Vice President Sheila Brygadyr's departure for Mount Allison University in New Brunswick last fall created a vacancy, and Kathleen Massey of Centennial College was nominated in her place. Lou Ariano of York University agreed to accept a nomination to carry out the balance of Kathleen's term as Ontario regional representative. With these changes in place for the balance of the current term of office, we have put together a proposed slate of executive officers for 2002-04 that we believe reflects the diversity of our regions and institutions. You'll find this slate of candidates on the inside pages of this newsletter.

I wish you all the best in your upcoming end-of-term rush and the convocations and graduations which follow. See you in Edmonton!

En lisant le contenu de ce numéro, vous trouverez des tonnes d'information au sujet de la prochaine conférence biennale de l'ARUCC à Edmonton en Alberta. La conférence approche à grands pas puisqu'elle se déroulera du 23 au 26 juin 2002. Brian Silzer et son comité organisateur ont mis sur pied un 'E'vènement 'E'nergisant et 'E'xcitant pour ces quelques jours à 'E'dmonton sur le thème 'Le Grand E'. Avec des chapeaux "western" de toutes sortes, nous saluons avec gratitude le travail accompli par tous les membres du comité organisateur avec un merci tout à fait spécial à Brian qui a maintenu son engagement à titre de président du comité organisateur, même s'il faisait ses valises simultanément pour aller affronter de nouveaux défis, plus à l'ouest, à l'Université de Colombie-Britannique (UBC).

Le Comité Exécutif de l'ARUCC est fort satisfait que cette vitrine, la conférence biennale, sera l'occasion de vous présenter plusieurs projets en cours. Le rassemblement d'un grand nombre de membres de l'ARUCC nous donnera l'opportunité de recevoir vos commentaires sur les projets suivants : les meilleurs pratiques pour la production et la distribution d'annuaires électroniques, le guide national sur les relevés

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de notes ; de plus, notre groupe de travail sur les REEE (régimes enregistrés d'épargne étude) va présenter les résultats de la première phase de ses travaux tout en sollicitant vos suggestions pour la prochaine phase de leurs travaux.

Finalement, vous noterez certains changements au sein du Comité Exécutif 2000-2002. Le départ de la vice-présidente, Sheila Brygadyr pour l'Université Mount Allison au Nouveau-Brunswick a laissé un poste vacant qui a été comblé par Kathleen Massey de Centennial College. Lou Ariano de l'Université York a accepté de remplacer Kathleen et de terminer son mandat à titre de représentant régional de l'Ontario. Une fois ces changements en place, nous avons préparé une relève pour la période 2002-2004 au sein du Comité Exécutif. Nous croyons que cette relève représente bien la diversité de nos régions et de nos institutions. Vous trouverez la liste des candidats à dans les pages suivantes.

Je vous salue en cette période active de fin de session et de préparation de collation de grades avant de vous revoir à Edmonton !

Escape to Edmonton for the Big €

We are pleased to invite you to participate in the upcoming national conference—ARUCC 2002 June 23-26.

Our stimulating program, which focuses on three main themes—engagement, emerging issues and e-admin, will provide you with skills, tools and opportunities that will enhance your effectiveness.

Évadez-vous à Edmonton à l'occasion du congrès ARUCC 2002

Nous avons le plaisir de vous convier à participer au prochain congrès national ARUCC 2002 qui se tiendra du 23 au 26 juin 2002.

Notre programme captivant vous offrira des savoir-faire, des outils et des opportunités qui renforceront votre efficacité. Venez partager des pratiques exemplaires et célébrer les succès avec des collègues de la profession.

Come share best practices and celebrate achievements with fellow colleagues.

We are excited that the conference is centered in the Crowne Plaza Chateau Lacombe in the heart of downtown Edmonton, a city brimming with an amazing array of cultural, culinary and entertainment attractions. The Crowne Plaza overlooks Edmonton's scenic river valley. Those of you who are runners (or walkers)

will enjoy the miles of well-marked, safe trails that crisscross the North Saskatchewan River on footbridges. And, the hotel has offered extremely affordable room rates of \$99 per night, single or double occupancy.

hear erudite speakers... Venez écouter des intervenants erudits...

The keynote addresses promise to be thought-provoking and informative:

Ann Dowsett Johnston is Editor of *Maclean's* guides to Universities and Colleges in Canada. Feisty and outspoken, she brings in-depth knowledge and expertise on the challenges facing students, parents and educators to this key conference presentation.

Dr Robert Kvavik is Professor of Political Science, Vice Provost, and Associate Vice President at the University of Minnesota. His expertise on the complex challenges and opportunities offered by e-business and enterprise-wide technology strategies is a perfect fit for our conference.

Program details are now available on our website at www.athabascau.ca/arucc2002

be entertained... Divertissez-vous...

We promise to make your ARUCC 2002 experience fun!

enjoy a truly unique experience—"Planes, Trains and Streetcars"—the conference's premiere social event! Travel back through time by shuttle to a 'living history' event at Fort Edmonton Park. You will board the 1919 Edmonton Yukon & Pacific Steam Train (with a wheelchair accessible caboose) to take you back to the 1846 time era of the Hudson's Bay Fur-Trading Fort.

As you make your way through 1885 and 1905 streets to Blatchford Field Air Hangar—your destination for dinner and dancing, you will delight in horse drawn transportation, streetcars, costumed players, and strolling entertainment. Dress is casual and be sure to wear comfortable shoes for walking—the historical park has dirt roads and wooden sidewalks.

You can cash in on Early Bird Savings by registering for ARUCC 2002 before May 1, 2002. Conference details and registration forms are now available at www.athabascau.ca/arucc2002 Bookmark the conference website for conference updates.

Mark your calendars now—June 23-26—for ARUCC 2002 in edmonton (sunny Alberta).

ARUCC 2002 is hosted by University of Alberta, Athabasca University, Concordia University College of Alberta, Grant MacEwan College, The King's University College, and The Northern Alberta Institute of Technology.

BIENNIAL GENERAL ASSEMBLY AGENDA

1. Call to order
2. Approval of Agenda
3. Minutes of the 24th General Assembly (St. Andrews, (NB) 2000)
4. President's Report
5. Greetings from AACRAO
6. Treasurer's Report
7. Revisions to Constitution and By-Laws
8. Presentation of Honorary Memberships
9. Presentation of ARUCC Outstanding Achievement Award
10. Nomination Report
11. Elections (if necessary)
12. New Business
13. Closing remarks
14. ARUCC 2004 Conference announcement
15. Adjournment

L'ASSEMBLÉE GÉNÉRALE BIENNALE ORDRE DE JOUR

1. Appel à l'ordre
2. Approbation de l'ordre du jour
3. Procès-verbal de la 24^e Assemblée générale tenue à St. Andrews (NB), 2000
4. Rapport de la Présidente
5. Salutations de l'AACRAO
6. Rapport du trésorier
7. Révisions aux statuts et règlements
8. Présentation des membres honoraires
9. Présentation du prix de mérite de l'ARUCC
10. Rapport du comité de mises en candidature
11. Élections
12. Varia
13. Remarques de clôture
14. Annonce de la conférence ARUCC 2004
15. Levée de la séance

CHANGES TO THE BY-LAWS

Rationale for Fee Changes

Our By-Laws require that the "general fee structure shall be reviewed at the end of each six year period, the first such review taking place before the Annual Meeting of 2002. Accordingly, the Executive reviewed a number of alternatives and concluded that a 'recalibration' was necessary. The recalibration involves an adjustment for inflation (the institutional fees have increased by 11.1% since 1996 when this was first introduced) and updating the information on the total operating grant to the 2000-01 year (six years after 1994-95).

This methodology brings back into line the concepts put forward in 1996. For most institutions there will not be any net effect. For those whose operating grant has not increased by the rate of inflation there may be a

decrease; the opposite would be true for those who have had the good fortune to have grown faster than inflation. The end result will be a fairer assessment of fees.

Membership Fees

Total Operating Revenue in (\$000)		# of Members	2001/02 Fee	
0	to	4499	2	101.33
4500	to	6599	3	140.74
6600	to	10999	4	168.89
11000	to	16499	5	202.67
16500	to	21999	6	236.44
22000	to	33299	7	270.23
33300	to	44399	8	304.01
44400	to	55499	9	337.79
55500	to	82999	10	371.56
83000	to	110999	11	405.34
111000	to	166499	12	439.12
166500	to	221999	13	472.90
222000	and over		14	506.67

Membership fee of \$35 for each additional member within the same institution.
Associate Membership - \$100 for the first two members. \$35 for each additional member.

BY-LAW I - FEES

Section 2 - Institutional Members

Commencing June 26, ~~1996~~ 2002, the total operating revenue reported to Statistics Canada for each institutional member during ~~1994-95~~ 2000-01 shall determine the base institutional fee and the number of individuals each institution may declare as Regular Members. Institutional fees will be adjusted annually on July 1 by the average Consumer Price Index (CPI) for the preceding twelve months in order to determine the base institutional fee for the subsequent year.

For new institutional members, fees will be established by matching the total operating revenue for the institution during ~~1994-95~~ 2000-01 to a comparable on-going member's current fee and Regular Member entitlement.

Section 5

Biennial conference - a registration fee, based on conference costs, shall be determined by the Conference Committee and submitted for review and approval by the Executive Committee. The registration fee for those nominated as Honorary Members shall be paid by the Association.

BY-LAW III - BIENNIAL CONFERENCE

Section 2

The Executive Committee shall review and approve the biennial conference budgets, proposed registration fees, program and local arrangements.

Section 3

A registration fee for the biennial conference shall be determined by the Conference Committee and submitted for review and approval by the Executive Committee. The registration fee for those nominated as Honorary Members shall be paid by the Association.

Section 4

The host institution(s) assume full responsibility for the financial management of the biennial conference, ~~including any resulting deficit, and will share any resulting deficit equally with the Association.~~ Net income resulting from the biennial conference shall normally be shared equally between the Association and the Regional Association(s) in whose jurisdiction the conference took place, ~~in a ratio to be determined by the Executive Committee.~~

BY-LAW V - COMMUNICATION

Section 2 - Membership Directory

A directory of Association members shall be produced every two years in September by the Secretary/Treasurer working under the direction of the Vice-President. The Directory shall also be available on the Association's web site and shall include a listing of the current membership with institutional and email addresses as well as other Association information as determined by the Executive Committee from time to time.

CHANGEMENTS AUX RÈGLEMENTS

RÈGLEMENT I - DROITS D'ADHÉSION

Section 2 - Institutions membres

À partir du 26 juin ~~1996~~ 2002, le total des revenus du budget d'opération de chaque institution membre pour l'année ~~1994-95~~ 2000-01, tel que rapporté par Statistique Canada, déterminera les frais de base institutionnels et le nombre de personnes que cette institution pourra choisir comme membres. Les frais institutionnels pour la prochaine année seront réajustés au 1er juillet de chaque année à partir de l'augmentation de l'indice des prix à la consommation des 12 mois précédents.

Pour les nouvelles institutions qui souhaiteront devenir membres, les frais seront établis en prenant comme point de repère ~~le total des revenus du budget d'opération de~~ ~~1994-95~~ 2000-01 d'une institution comparable déjà membre.

Section 5

Les frais d'inscription au Congrès biennal, basés sur les projections financières relatives à celui-ci, seront déterminés par le Comité organisateur qui le soumettra au Comité exécutif pour examen et approbation. L'Association assumera les frais d'inscription des personnes qui deviendront Membres honoraires.

RÈGLEMENT III - CONGRÈS BIENNAL

Section 2

Le Comité exécutif a ~~droit de regard sur~~ examine et approuve le budget, le programme et l'organisation du Congrès biennal.

Section 3

Les droits d'inscription au Congrès biennal seront déterminés par le Comité organisateur du congrès et soumis au Comité exécutif pour examen et approbation. L'Association assumera les frais d'inscription des personnes qui deviendront Membres honoraires.

Section 4

L'institution hôte est responsable de la gestion financière d'un Congrès biennal ~~et devra assumer tout déficit~~ assumera en parts égales avec l'Association tout déficit en résultant. Les profits nets d'un Congrès biennal seront normalement partagés en parts égales entre l'Association et l'Association régionale où a eu lieu le congrès, ~~dans des proportions qui seront déterminées par le Comité exécutif.~~

RÈGLEMENT V - COMMUNICATION

Section 2 - Répertoire des membres

Tous les deux ans, en septembre, le Secrétaire/Trésorier, sous la responsabilité du Vice-président, publiera un Répertoire des membres de l'Association. ~~On y~~ En plus d'être disponible sur le site web de l'Association, le Répertoire contiendra ~~retrouvera~~ le nom et l'adresse de tous les Membres individuels et des institutions: les adresses électroniques de ces personnes ou institutions et tout autre renseignement jugé pertinent par le Comité exécutif.

NOMINATIONS

- Past President, Lea Pennock
University of Saskatchewan
- President, Kathleen Massey
Centennial College of Applied Arts & Technology
- Vice President, Yves Jodoin
Université du Québec à Montréal

- Secretary-Treasurer, John Scime
McMaster University

Regional Representatives:

- Atlantic, J. Lynne Theriault
Mount Saint Vincent University
- Ontario, Louis Ariano
York University
- Quebec, Robin Geller
McGill University
- Western, Mike Sekulic
University of Calgary

NOMINATING COMMITTEE REPORT

Past President, Lea Pennock

Lea Pennock is Acting Registrar at the University of Saskatchewan, where she has held several Assistant-Registrarial portfolios over the past 13 years. An alumna of the Universities of Regina and Calgary and of Queen's University, where she completed a doctorate in English in 1987, she worked in Registrars' offices at the Banff Centre, at Victoria College and Emmanuel College in the University of Toronto prior to coming to Saskatchewan.

Lea's involvement with professional associations includes chairing the program committee for WARUCC '95 and participating as a member of the ARUCC EDI Task Force and of the ARUCC StatsCan Task Force, and she has served on the ARUCC Executive Committee since 1996 as Vice President and President.

Lea lives in Saskatoon with her husband Dan (a professor in the College of Agriculture), her two sons Luke and Owen, and various four-footed friends.

President, Kathleen Massey

I've recently accepted the position of Registrar at Centennial College of Applied Arts and Technology in Toronto, Ontario. Before coming to Centennial College, I held various positions at York University over a period of almost fifteen years, most recently Associate Director, Admissions, with responsibility for graduate and undergraduate admission.

Volunteering with ARUCC has been a particularly rewarding addition to my work in Student Services because I've been fortunate to meet many colleagues from across the country who bring such varied experiences in education to the discussion table. I've found it to be quite enlightening (and fun!).

In addition to volunteering with ARUCC, I've enjoyed my time working with the Ontario University Registrars' Association (OURA), holding a variety of positions. I am now pleased to be a member of the Committee of Registrars, Admission and Liaison Officers (CRALO), the professional association for College Registrars in Ontario.

My hectic life in Toronto includes other notable people and involvements, of course. I share a home with my daughter and husband and by the time you read this, possibly a dog.

I look forward to meeting you in Edmonton!

Vice-President, Yves Jodoin

Yves Jodoin is the Director of Admissions and Recruitment at the Université du Québec à Montréal (UQAM). He earned his B.B.A. at UQAM in 1973 and an M.B.A. at McGill in 1981.

In 1973 and 1974, he moved overseas to Brussels, Belgium to work at the International Secretariat of AIESEC. Back home in Montreal in 1975, he was hired by UQAM and worked nine years closely with students in the School of Business. Then in 1984, he joined the Office of the Registrar and has occupied various positions: Assistant to the Registrar, Director of Recruitment and Publications and since 1994, Director of Admissions. Over those years, he acquired an extensive experience in student recruitment at both the national and international levels.

He was Program Committee Chair of the ARUCC 1990 Conference in Quebec City and an active member of the ARUCC 1998 Conference Program Committee in Sherbrooke. He has been the Quebec Regional Representative on the ARUCC Executive Committee for five years.

Yves is the proud father of five children, some of them already studying at university.

Yves Jodoin est directeur de l'admission et du recrutement à l'Université du Québec à Montréal (UQAM). Il a obtenu un B.A.A. en 1973 de l'UQAM et un M.B.A. de l'Université McGill en 1981.

En 1973 et 1974, il a travaillé outre-mer à Bruxelles (Belgique) au Secrétariat International de l'AIESEC. De retour à Montréal en 1975, il a été embauché par l'UQAM et a oeuvré neuf années au niveau du cheminement académique des étudiants à l'École des Sciences de la Gestion. Puis, en 1984, il a joint l'équipe du Registrariat de l'UQAM où il occupa successivement les postes suivants : adjoint au registraire, directeur du recrutement et de l'information académique et depuis 1994, celui de directeur de l'admission. Pendant ces années, il a acquis une solide expérience dans le recrutement régional et international des étudiants. Il a été président du comité du programme de la

conférence ARUCC en 1990 dans la ville de Québec et a été un membre actif du comité de programme de la conférence ARUCC 1998 à Sherbrooke. Il est le représentant régional du Québec sur le comité exécutif de l'ARUCC depuis 5 années.

Yves est l'heureux père de cinq enfants dont certains sont déjà inscrits à l'université.

Secretary-Treasurer, John Scime

John Scime is the Graduate Registrar and Secretary at the School of Graduate Studies at McMaster University in Hamilton, Ontario. He received his MA (English) in 1981 and the MBA (Information Systems) in 1983. From 1983 to 1986 he was employed by the Canadian Imperial Bank of Commerce starting in the branch network and moving to Head Office as part of the Productivity Improvement Group. He joined McMaster University in 1986 as Graduate Registrar. John was a member of the Graduate Studies Standing Committee from 1988 to 1994 and served as Vice-Chair in 1991, Chair in 1992 and Past-Chair in 1993. He also served on the Executive of the Ontario University Registrars Association as Treasurer from 1993 to 1997. John is completing his second two-year term as Secretary/Treasurer of ARUCC.

Atlantic Representative, Lynne Theriault

Lynne has been registrar at Mount Saint Vincent University since 1996. She has a long history with the Mount, as a Business-Economics graduate and employee in various capacities since 1971.

Lynne's leadership has perhaps been most evident in adopting technology for student service needs. She has been instrumental in planning and implementing Datatel's Student Information System including the recent move to online processing for students and faculty. She plays an active role on the university's Enrolment Management Committee.

Lynne has been a member of AARAO since 1984, served as AARAO Secretary, 1991-95, and has made presentations at a number of AARAO conferences. She was a member of the Maritime Provinces Higher Education Commission's Enrolment Project Steering Committee (for ESIS); and is a current member of the Nova Scotia Provincial Recruitment Committee (International Education) as well as the Nova Scotia Department of Education/Universities Liaison Committee on Public School Curriculum.

Her committee work at the university has been extensive. She is a member of the university Senate; chair of the Undergraduate Admissions and Scholarship Committee, and member of the President's Advisory Committee on Non-Teaching Appointments.

Ontario Representative, Louis Ariano

Lou Ariano is the Registrar at York University. Prior to his current position, Lou was the Associate Dean of Student Services at Osgoode Hall Law School (1999 - 2000), the Registrar (1993 - 1999) and Associate Registrar, Student Services (1989 - 1993) at Brock University, and the Registrar at the Saskatchewan Indian Federated College at the University of Regina (1982 - 1989). He has been a member of ARUCC since 1982 and has been involved with the ARUCC executive in a number of capacities (Western Canada regional representative, 1986 - 1988; Secretary-Treasurer, 1988 - 1992; and Ontario regional representative, 2002 - present). Lou is a member of the Ontario University Registrars' Association (OURA), the Ontario University Council on Admissions, serving as Chair 1998 - 1999, and is York's institutional representative to AACRAO. Lou holds a Master of Arts from the University of Regina, a Bachelor of Arts from Gonzaga University (Spokane, Washington) and a Baccalaureate of Philosophy from St. Michael's Institute (Spokane, Washington).

Quebec Representative, Robin Geller

Robin Geller received her B.Sc. (Hon.) in civil engineering from Queen's University in 1983 and her LL. B. from the University of Ottawa in 1986. Following her call to the Bar in Ontario, Ms. Geller worked for the law firm of McMillan, Binch and later for the Canadian Bar Association and the federal Department of Justice. In 1995, she joined McGill University as the Assistant Dean in the Faculty of Law, responsible for admissions, recruitment and placement activities. She assumed her current position of Registrar and Director, Admissions and Recruitment in 1999.

Robin Geller a obtenu son B.Sc. (Hon.) en génie civil de l'Université Queen's en 1983 et son diplôme en droit LL. B. de l'Université d'Ottawa en 1986. Après son admission au Barreau de l'Ontario, Mme Geller a travaillé pour la firme McMillan, Binch et plus tard pour l'Association du Barreau Canadien et le Département Fédéral de Justice. En 1995, elle se joint à la Faculté de droit de l'Université McGill en tant que doyenne adjointe chargée des admissions, du recrutement et du placement. En 1999, elle est nommée registraire et directrice du Service des admissions et du recrutement de l'Université McGill.

Western Representative, Mike Sekulic

Mike Sekulic, Coordinator of Enrollment Reporting at the University of Calgary, served as Registrar at Fairview College in NW Alberta and at Kelsey Institute in Saskatoon Saskatchewan, prior to moving to Calgary in the late 1990's. A UofC alumnus, Mike has returned to look after various government enrollment and performance reporting initiatives as well as operational and technical issues associated with the Bachelor of Accounting Science Program (BAccS) partnership with CGA Canada.

In his spare time, Mike provides systems consulting services to a variety of industries and has developed EDI translation software (EdiVert) and Auto Mail Processing Software (MailDrone) both of which are used in higher education and electronic commerce.

Leisure activities include snowboarding, rollerblading, skating (at noon in the Olympic Oval), endless home renovations, tinkering in his garage, and Country & Western Dancing.

Over the years Mike has come to know many colleagues, especially in the West, and looks forward to serving as Western Regional Representative to ARUCC!

ATLANTIC REPORT

Notes from AARAO (Atlantic Association of Registrars and Admissions Officers): AARAO continues to move forward with its strategic plan to provide increased support for its membership. The AARAO web site has been expanded to include reports and surveys of interest to the region. Passwords have been provided to registrars of member institutions to go online and update institutional member lists and contact information.

Regional issues include growing concerns for provincial budgets and funding implications. In light of the economic downturn experienced in the fall, provincial purses are not expected to provide increased resources for the coming academic year.

Many institutions are focusing on Ontario's double cohort with expanded recruiting initiatives in the province and opportunities for students to learn of the Atlantic experience.

Academic issues are a priority in the region with continuing discussions over the implementation of ESIS, the workload involved in its implementation and concerns over data outputs. Issues surrounding plagiarism and cheating are subjects of task forces on several campuses as institutions deal with growing concerns over violations of academic integrity and the impact of the web.

NEW BRUNSWICK**Mount Allison University**

A. Wayne MacKay has joined MtA as the new President. Chancellor, James Keith, commented "His distinguished career as a teacher, researcher, public servant and constitutional lawyer will serve Mount Allison well and I am confident that under his direction, Mount Allison will maintain and build on its leadership position among Canada's undergraduate institutions.

Mount Allison is in the process of implementing Syllabus+ software to take care of timetabling, room allocation and exam scheduling functions.

The University is in the midst of a search for a new Vice President Academic and Research.

CRALO (Committee of Registrars, Admission and Liaison Officers) Annual Meeting:

CRALO's successful annual meeting was held in Ottawa in October 2001. It was an excellent opportunity for the ARUCC and CRALO executives to meet and update each other on important issues provincially and nationally. The ARUCC executive had arranged to hold its quarterly meeting in Ottawa to coincide with the CRALO annual meeting.

ARUCC Conference – 2004

Registrars in Ontario's colleges and universities will play host to the 2004 ARUCC conference and have been invited to participate in the planning process. Stay tuned for conference details as they unfold!

Musical Chairs

Kathy Hayes, Registrar at Mohawk College
Don MacMillan, Registrar, U of T Scarborough
Kathleen Massey, Registrar, Centennial College

RAPPORT DU QUÉBEC

Nouveau ministre de l'Éducation

Monsieur Sylvain Simard qui a déjà été professeur à l'Université d'Ottawa est, depuis janvier 2002, le nouveau ministre de l'Éducation au Québec.

New Education Minister

Since January 2002, the Province of Quebec has a new Minister of Education, Sylvain Simard, a former professor at the University of Ottawa.

UQAH (Université du Québec à Hull)

Madame Nicole Carrier-Renaud, responsable du service à la clientèle au bureau du Registraire a pris sa retraite le 1er janvier dernier après plus de 25 ans de service à l'UQAH. Elle a été remplacée par madame Geneviève Béland. L'accueil des étudiants étrangers et la gestion des programmes d'échanges relèvent de Mme Béland.

L'UQAH participe avec l'UQAR (Université du Québec à Rimouski) et l'UQAT (Université du Québec au Témiscamingue) au développement d'un système collectif de gestion du dossier étudiant. Un implantation de l'inscription via internet est prévu à compter de juin. Présentement les services en ligne disponibles sont l'accès au relevé de notes, au plan de formation individualisé ainsi qu'à l'horaire personnalisé.

Changement de nom de l'UQAH ; une décision du Gouvernement du Québec est attendu depuis le regroupement de Hull, Gatineau et d'autres municipalités environnantes pour former une seule ville du nom de Gatineau.

Concordia

Linda Healey has been named interim registrar for the next 12 months.

UQAC (Université du Québec à Chicoutimi)

Admissions pour la session d'automne 2002 : statu quo vs automne 2001

Inscription des nouveaux admis : journée d'accueil inscription le 24 mai 2002 (événement majeur qui a inscrit près de 80% des nouveaux admis l'an dernier)

Programmes populaires : Sciences infirmières (formation initiale), Travail social, Plein air et tourisme d'aventure, Enseignement Préscolaire et primaire, Projet ONIKAM - programme avec ordinateur portatif en administration.

Création de plusieurs programmes courts pour répondre à des besoins ponctuels de clientèles externes.

Nouveaux programmes en attente d'approbation : Doctorat en psychologie, Baccalauréat en enseignement technologique et professionnel.

Les admissions sont suspendues au baccalauréat en physique

Plusieurs ententes de type DEC-BAC intégrés on été signés avec les collèges de la région et de la Côte-Nord

Le projet de développement de l'admission et de l'inscription en ligne a été reporté par manque de ressources.

McGill

McGill is in the process of implementing the Banner SCT Student Information System. The Banner HR and Finance modules are already in place. A new web-based admissions application form has been live in Banner since Fall 2001 for some departments in Graduate Studies, as well as for the Faculty of Music. All other programs will begin using the Banner web application form in September 2002 for admission in January 2003.

The first web registration at McGill will take place in early April with the Faculty of Music acting as the pilot group. All other faculties will begin web registration for undergraduate programs at the end of April.

The team that has been working to implement the Banner project will begin to return to their former positions in the Admissions, Recruitment and Registrar's Office over the course of the next year.

UQAM (Université du Québec à Montréal)

Le nouveau recteur, Monsieur Roch Denis, a complété son équipe de direction durant le mois de février 2002. Tous les nouveaux membres de l'équipe de direction sont issus du corps professoral de l'UQAM.

Un grand centre interuniversitaire de développement international en éducation, le Centre interuniversitaire Paul-Gérin-Lajoie de développement international en éducation (CIPGL) voit le jour à l'UQAM. La mission du CIPGL est de promouvoir l'éducation de base pour tous dans les pays en voie de développement, tout particulièrement en Afrique. Le CIPGL compte, au moment de sa création, une soixantaine de membres actifs. Il est constitué d'individus, de chaires et de facultés d'universités québécoises, notamment l'Université Laval, l'Université de Montréal, diverses constituantes du réseau de l'Université du Québec, sans oublier la réputée Faculté d'éducation de la Michigan State University.

Dix nouveaux programmes et nouvelles concentrations ont été ajoutés aux études de 2^{ème} cycle. Sept nouveaux programmes ont été créés au niveau du premier cycle.

Université de Sherbrooke

Jean-Pierre Bertrand registraire depuis 1995 a été promu le 28 janvier dernier au poste de vice-recteur adjoint à l'action stratégique. Jean-Pierre 1995 assumera divers mandats stratégiques dont ceux reliés aux relations avec la communauté sherbrookoise et de la région. Félicitations à Monsieur Bertrand et bon succès.

Université de Montréal

Le Guichet étudiant

Le Guichet étudiant, notre vitrine sur le monde, connaît un grand succès. À l'exception des programmes de musique, tous les programmes de premier cycle permettent à leurs étudiants de s'inscrire par le Web. En outre, au 1^{er} mars, le nombre d'étudiants ayant utilisé l'admission en ligne avait doublé par rapport à l'année précédente. On prévoit qu'avec l'introduction du paiement en ligne dans les prochaines semaines, l'intérêt pour ce service ira en augmentant.

Modifications de programmes

Depuis octobre 2001, plus de vingt programmes de premier cycle et de cycles supérieurs ont été créés ou ont subi des modifications substantielles.

Par ailleurs, le partage des ressources demeure l'une des priorités de l'Université. L'évaluation systématique et périodique des unités académiques et les ententes de planification avec les unités constituent une occasion de revoir la programmation de l'offre de formation dans une perspective continue de rationalisation et de consolidation. À cet égard, les conclusions ou renouvellements d'ententes ont été nombreux :

- entente avec l'École Polytechnique pour la création d'un D.E.S.S. en informatique;
- entente avec l'Université Concordia portant sur l'ensemble des programmes de théologie et des sciences de la religion;

- accord avec l'UQAC (Université du Québec à Chicoutimi) en sciences de la religion et en toxicomanies;
- accord avec l'Université McGill relativement au baccalauréat en enseignement du français langue seconde (enseignement en alternance);
- doctorat conjoint en sciences de la communication maintenant offert en collaboration avec l'Université Laval;

Salon des études

3050 visiteurs se sont présentés le dimanche 27 janvier dernier au 7^e Salon des études de l'Université de Montréal. "Pour vous faire une belle tête, passez au Salon", leur suggérait la publicité diffusée dans le métro et les quotidiens du Québec et qui a permis d'atteindre les objectifs visés soit une augmentation de l'affluence de 11 % comparativement à la journée portes ouvertes de l'an dernier. Cette année, plus de 395 étudiants, professeurs et directeurs de département de toutes les disciplines ont répondu aux questions des aspirants étudiants accueillis à l'activité annuelle, qui représente une excellente occasion de recrutement. Les agents d'admission du Registrariat ont été fort occupés entre 10 h 00 et 16 h 00 puisqu'ils ont rencontré plusieurs centaines d'étudiants qui voulaient faire évaluer leur dossier et recevoir des conseils quant aux stratégies à arrêter en vue de leur admission dans les programmes contingentés de premier cycle.

Révision de la politique d'admission et des mécanismes de sélection

La politique d'admission au premier cycle fait présentement l'objet d'une révision majeure afin de l'adapter à la réglementation actuelle et aux besoins nouveaux des unités d'une part et d'assurer une plus grande cohérence des pratiques d'autre part. De plus, les mécanismes de sélection dans les programmes de sciences de la santé devront être révisés afin de faire face aux besoins des professions et des exigences des organismes d'accréditation.

Transformation des processus de gestion

Les travaux visant à faire évoluer les systèmes de gestion et de traitement de l'information progressent rapidement. Le Comité directeur prépare actuellement les recommandations qu'il s'appête à déposer auprès de la Direction de l'Université. Rappelons que trois implantations successives sont présentement envisagées : Ressources humaines et paie, Ressources financières et matérielles puis Gestion académique. Pour examiner les propositions des différents soumissionnaires, plus d'une cinquantaine de personnes émanant des différents secteurs ont été mises à contribution.

Statistiques d'admission et d'inscription

Pour la première fois depuis 1993, les inscriptions du trimestre d'automne atteignent le cap du 50 000 (49 997) en incluant les étudiants des écoles affiliées (École des Hautes Études Commerciales HEC et l'École Polytechnique). Cette hausse de la population étudiante résulte non seulement d'une augmentation de la capacité d'accueil, mais aussi de la création de plusieurs nouveaux programmes et des efforts de recrutement, qui ont beaucoup contribué à faire connaître l'Université auprès des clientèles cibles.

Les inscriptions du trimestre d'automne 2002 augurent bien. À ce jour, on constate une hausse des demandes d'admission au premier cycle de près de 5 % et de 18 % aux cycles supérieurs.

En terminant, on ne peut passer sous silence des projets majeurs pour le Québec et pour Montréal, sa métropole:

La Technopole Montréal (Pavillon Joseph-Armand-Bombardier)

- Un pôle scientifique et technologique d'envergure internationale sera mis en place par l'Université de Montréal, l'École des hautes études commerciales (HEC) et l'École polytechnique, afin de favoriser le transfert des connaissances et des technologies vers les entreprises et de favoriser l'essaimage de nouvelles entreprises.
- Un bâtiment de 60 millions de dollars sera construit grâce à un don de 12 millions de la Fondation J.-A. Bombardier et à une participation des gouvernements du Québec et du Canada.
- Des engagements chiffrés à plus de 130 millions de dollars ont été conclus en ce qui a trait aux infrastructures de recherche et aux équipements de Technopole Montréal.
- 400 personnes y travailleront – professeurs et chercheurs universitaires, professionnels de la recherche, personnel technique, étudiants stagiaires, cadres et personnel de secrétariat.

Le complexe biomédical et pharmaceutique

Deux pavillons d'une valeur de 77,5 millions de dollars verront le jour grâce à une contribution personnelle de 12,5 millions de M. Jean Coutu et à une subvention du gouvernement du Québec.

L'Institut d'immunovirologie et cancer (Pavillon Marcelle-Coutu)

- L'établissement servira à maintenir et à développer des activités de recherche de haut niveau et contribuera au développement des connaissances fondamentales en immunovirologie, oncologie et immunothérapie.

- L'institut sera une vitrine de la recherche québécoise sur la scène internationale et permettra de nouer des partenariats partout dans le monde.
- 325 personnes y travailleront – professeurs et chercheurs universitaires, professionnels de la recherche, personnel technique, étudiants stagiaires, cadres et personnel de secrétariat.

Le pavillon de pharmacie (Pavillon Jean-Coutu)

- Le pavillon, construit sur mesure, abritera les activités de la Faculté de pharmacie.
- Il permettra à court terme d'augmenter de 20 % l'effectif étudiant au 1er cycle.
- Il logera des laboratoires d'enseignement, des laboratoires de recherche, des salles de cours,

École Polytechnique de Montréal

Un nouveau registraire à l'École Polytechnique, monsieur Robert Vinet. Originant du monde académique, Monsieur Vinet occupait un poste de professeur titulaire dans le département de génie mécanique; il continue à coordonner un cours de tronc commun dans ce même département.

Un nouveau logiciel est utilisé à l'École Polytechnique pour planifier les horaires de cours. Des séances de formation ont été tenues pour permettre d'utiliser ce logiciel à sa capacité pour fabriquer l'horaire du trimestre d'automne 2002. Les modules pour les réservations de salles et les horaires d'examen n'ont pas encore été exploités

HEC (École des Hautes Études Commerciales)

L'École des HEC a un registraire par intérim, Monsieur Daniel Zizian. Il est également secrétaire-adjoint et secrétaire exécutif aux dossiers stratégiques de HEC.

Un nouveau certificat en leadership organisationnel et un diplôme d'études supérieures spécialisées (DESS) en gestion de la chaîne logistique.

WESTERN REPORT

Manitoba

In January the Province of Manitoba announced that universities in that province will not be required to pay property taxes. Manitoba was one of the few provinces to levy property taxes on its universities. This alleviates a significant financial burden for the universities in Manitoba.

The University of Manitoba launched its \$200 million Building on Strengths Campaign on November 22 by announcing that \$131,847,203, or roughly two-thirds of the \$200 million dollar goal, had already been raised. The kick-off ended the quiet phase of the campaign, which was launched in 1999 and gives the university until December 31, 2003 to raise at least \$68 million.

On February 28th, the University of Manitoba celebrated its 125th birthday with cake, candles, fireworks and snow sculpture.

The University of Manitoba is replacing all three of its administrative systems over the next few years. "best of breed" approach. Human Resources has purchased VIP from DIGL while the Finance and Student Records Offices are still evaluating vendors.

Saskatchewan

Briercrest Bible College and Briercrest Biblical Seminary are happy to announce their new affiliation with the University of Saskatchewan. They are looking forward to working closely with the U of S.

Grant McMillian, previous Registrar at Briercrest College has been appointed Director of Enrollment and Registrar for the Briercrest Family of Schools. Congratulations Grant!

Reorganization is the name of the game in Saskatchewan. SIAST welcomes Jim Mellon as the new Registrar for the newly organized multiple campus institution.

Dave Hannah is Associate Vice President (Student Services), a new title at the U of S that reflects that imminent amalgamation of the Office of the Registrar with the Office of Student Affairs and Services. The position replaces the positions of Registrar, from which Ken Smith retired on Dec 31, and AVP (Student Affairs & Services), from which Vera Pezer retired on Dec 31. A consultant and project team have been working on the amalgamation plan for the past several months and expect to unveil the new organization plan by mid April, coinciding with Dave's appointment.

Other news: The University of Saskatchewan has concluded an 8-month campus-wide investigation into its needs and options for student information. The investigation resulted in a recommendation to the Board of Governors, to be considered at its May meeting, that the institution purchase a new Student Information System.

Enrolment at the U of S remains relatively stable, with degree-program headcount enrolment up 1.9% and credit-unit enrolment down 1.7% over last year. International student numbers have advanced steadily for both graduate and undergraduate programs and are about 10% higher than last year.

Alberta

In the last year the Alberta Government has generously granted post-secondary grants to assist with the growth in populations. However, now that the buildings on many campuses are ready to open, money is in short supply. This has become a dilemma for most of the institutions with new buildings under construction.

Long-time Associate VP and Registrar from the University of Alberta, Brian Silzer is leaving the University of Alberta and heading west. He will be the new Associate VP, Enrollment Services and Registrar at UBC. Congratulations Brian!

While Brian is heading to BC – SAIT welcomes new Registrar Alex Reed formerly of University of Northern British Columbia. Welcome back to Alberta Alex!

Brian Silzer, Chair of ARUCC 2002 in Edmonton is busy co-ordinating the efforts of the organizing committee as they put together an excellent conference for registrarial staff from across the country. Escape to the Big E June 23-26, 2002. Check out the web site at www.athabasca.ca/arucc2002.

British Columbia

The BC Registrars gathered in March to discuss all the exciting things happening here in BC. With the tuition freeze off, the discussions around "how much to increase" were varied and interesting. Most institutions are looking to increase tuition and registrarial fees such as application, transcript and diploma fees. Still, some of our fees will still be very low compared to the rest of Canada.

- Some other items up for discussion at the meeting were: BC Common Grading Scale. BCRA is looking at the concept of a common grading scale for BC.
- PASBC. Graeme McNeill from PASBC indicated that they need to look to new funding and service models for PASBC.
- ARUCC's proposal to produce a Canadian Record and Transcript Guide and ARUCC's perusal towards a simpler way to handle RESP forms. We look forward to updates at ARUCC in June. This resulted in a motion to provide RESP providers with only the student transcript as a means of confirmation of enrollment.
- A new slate of executive members for BCRA – Dennis Mayberry is now President, Kathleen Pettman is Vice President, Bill Cooke will happily continue as Secretary Treasurer and Chis Sinhuber continues as Awards Chair. A big thank you to Val Karpinsky for being an outstanding President for the past year.

Outstanding presentations ranging from Supporting a Client Care Philosophy to Perspectives on the Tech BC/SFU amalgamation.

The Pacific Association of Collegiate Registrars and Admissions Officers

(PACRAO) which many B.C. and Alberta institutions are members will be meeting in Victoria, November 3-6. David Glen from U Vic and Chair, Local Arrangements would like to promote the conference to ARUCC members.

THE LATE DR. IVAN RIVAL, CEO DECISION ACADEMIC GRAPHICS

Dr. Ivan Rival passed away unexpectedly, in Ottawa, on January 22, 2002, of heart failure. He was 54. Words cannot express our shock and sorrow. We knew that Ivan was a great father, loving husband, dear friend, software innovator and internationally renowned scientist. Ivan grew up in Hamilton where his parents instilled in him a strong work ethic. He studied mathematics at the University of Manitoba. He not only excelled in his studies, completing his doctorate in 1974, but also participated fully in the political life of the campus. It was in these years that he also acquired a profound interest in the arts, music and literature, an interest he nurtured in himself and in others his entire life. He met his beloved wife, Hetje, in Holland in 1974. It was love at first sight--the two married the same year and grew ever closer over the years. From his early days as a mathematician at the University of Calgary, Ivan quickly became a leader in many fields. Through the international conferences he organized in Banff, he brought the theory of ordered sets into prominence and became a world leader in the field, inspiring a generation of mathematicians. Over the years, Ivan discovered applications of this theory and involved dozens of scientists in this pursuit. He joined the University of Ottawa Computer Science Department in 1986 where he used his exceptional talent in pure science to realize practical applications for a broad public. One of these applications is "Degree Navigator", an innovative software product that combines a sense of esthetics and science and is currently used by over one million people in the academic community. By making academic information and regulations available over the Web, Dr. Rival offered a novel and powerful way for students to take control and responsibility for their progress and academic success.

This work led to the founding of DAG, which under his leadership and vision grew to a dynamic and highly respected software company with clients worldwide. DAG specializes in software for the academic world--bringing him back to his academic roots as a successful businessman. Ivan was not just an outstanding scientist and entrepreneur. He also possessed a tremendous ability to inspire and lead many others in turning an idea

into a successful reality. He traveled extensively abroad and always brought his family along on a memorable cultural adventure. Together with his wife, he encouraged his children to study hard, to love learning, to adopt a scientific outlook and to be culturally broad-minded -- his presence will forever be felt. Ivan is survived by his wife, Hetje; children, Robert, David and Katia; daughter-in-law, Chantal; and his parents, Edith and Zoltan. Dr. Rival was unstinting supporter not only of ARUCC but other relevant associations, conferences and publications.

RESP TASK PROJECT TASK TEAM CONTINUES WORK

Your RESP Task Force has been hard at work and I am pleased to report that progress is being made. The following people now make up the project team: Richard Schick – University of Saskatchewan (Chair), Linda Hoover, Lethbridge Community College (Liaison to ARUCC Executive), Richard Levin, University of Manitoba, Donna Ball, Memorial University, and Deb Hansen from York University.

- On November 15, 2001 a meeting was held with the Task Force and the RESP group providers in Toronto, where the concerns of the association members were expressed related to the forms of that group, and the timing issues. It was agreed that group providers would put further effort into a common form, along with pursuing an electronic exchange of data. The group providers have accomplished the common form, however, the PSI's are not happy with the timing and the elements being asked for us to complete on the form. However, CCRA has agreed to the forms being completed by the PSI's in the summer before registration has occurred for the next year. This is to allow the group providers the necessary time to complete their business cycle.
- In January, 2002 a letter was written by President Lea Pennock of ARUCC to Robert Wright, Commissioner, CCRA and Ms Claire Morris, Deputy Minister, HRDC expressing concerns related to the Post-Secondary Institution's role in applying the rules governing RESP's.

In March, 2002 – representatives from the Task Force along with the ARUCC Executive met in Quebec City with CCRA, HRDC and representatives from the RESP providers (both group and individual providers). We were pleased to finally get the right players to the table for discussion.

We now have a commitment from the providers, CCRA and HRDC to work with ARUCC to arrive at a solution to this growing problem. Following the joint meeting ARUCC Executive met and approved the continued work of the Task Force. In addition, approval was given to retain the services of a

consultant to assist the Task Force in their work in developing the criteria and a national standard for RESP confirmations using an electronic process. Our objective is to provide a quality service to our students that is within the resource capability of Post-Secondary Institutions. We look forward to presenting a report to the Biennial Conference in Edmonton.

SEM CONFERENCE

Save the Date

THE 12th ANNUAL STRATEGIC ENROLLMENT MANAGEMENT CONFERENCE WILL BE HELD NOVEMBER 10-13, 2002 IN SAN DIEGO, CA AT THE SAN DIEGO MARRIOTT HOTEL & MARINA. The SEM Conference is the premier educational experience for enrollment managers and other interested higher education professionals. Each year, the ever-growing field is enhanced by the presentations, discussions, and networking activities at the conference. And each year, participants at all levels of experience--or with no experience--develop new ideas and plans for their institutions. This year's theme is INTEGRATION, ALLIANCES, and STRATEGIES.

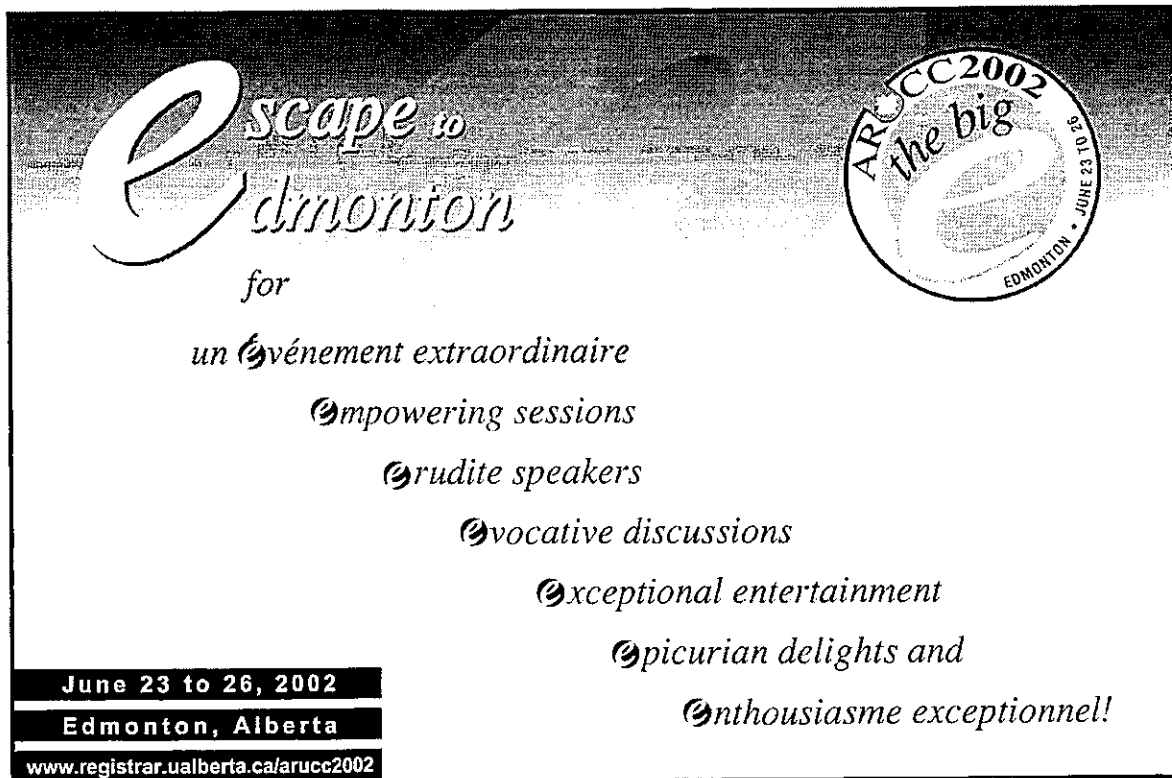
The conference provides each participant with a thorough grounding in SEM theory and ideas, and with practical learning experiences that can be turned into an action plan specific to his or her campus environment. The goal of the SEM Conference is to customize the learning experience for each individual.

Call for Proposals, due May 1

You are also invited to submit a proposal to make a presentation at this 12th annual SEM Conference. Presentations should focus on best practices in enrollment management and be consistent with the conference theme. THE DEADLINE FOR SUBMISSIONS IS MAY 1. For each proposal that is selected, one complimentary registration will be given to each institution represented in the presentation.

Please go to <http://www.aacrao.org/meetings/semXII/semprop.htm> for details, to submit your proposal online, or to print a Presentation Proposal Form.


Questions about proposals may be directed to blackj@aacrao.org.



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