

Presenter Bios for the Spring Sessions 2018

Charmaine Hack

President Association of Registrars of the Universities and Colleges of Canada (ARUCC)

University Registrar, Ryerson University

Chair, ARUCC Groningen & Student Mobility Steering Committee



Charmaine Hack's 28-year career in higher education has focused on creating exceptional experiences for students from first point of contact through to graduation. She brings expertise covering the full breadth of registrarial portfolios - from admissions and recruitment to government reporting, transfer credits, student records, scheduling, financial assistance and awards, tuition and fees administration, enrolment, and curriculum management. She is currently the President of the

Association of Registrars of the Universities and Colleges of Canada (ARUCC) and Chair of the *Groningen and Student Mobility Steering Committee*. She has also served as President of the *Ontario University Registrar's Association (OURA)*, Chair of the *Ontario Universities' Council of Admissions (OUCA)*, and Chair of the *Ontario Universities' Fair*. As Registrar at *Ryerson University*, she is currently the proud leader of award winning teams and individuals who put students first every day. Charmaine holds a B.A. in English and an M.Ed in Higher Education.

Romesh Vadivel

Vice President, Association of Registrars of the Universities and Colleges of Canada (ARUCC)

Assistant Registrar and Director, Service Point

ARUCC Representative, ARUCC Groningen & Student Mobility Steering Committee



Romesh Vadivel has had the pleasure of working at *McGill University* since 2005, most recently as Assistant Registrar and Director of *McGill's "Service Point"* (www.mcgill.ca/students/servicepoint), a high-volume frontline service office providing assistance and support to current students, applicants, alumni, prospects, parents, and to the general public. He has worked in the Canadian higher education industry for more than twenty years in a variety of challenging roles at each of *Concordia*

University, Dalhousie University and now at *McGill*, and in areas implicated in or touching directly upon enrolment management. Romesh has served on the ARUCC Executive since 2014 - most recently as Vice-President – and also now on the *ARUCC Groningen & Student Mobility Steering Committee*. He is a leader of change and possesses a strong understanding of the student experience.

Dr. Rob Fleming, Executive Director and Co-Chair, British Columbia Council on Admissions and Transfer (BCCAT); Vice Chair and representative for the Pan-Canadian Council on Admissions and Transfer (PCCAT) on the ARUCC Groningen & Student Mobility Steering Committee



Over Dr. Robert Fleming's career, he has taught at several post-secondary institutions and served in senior academic administrative roles. He is a founding director of the *Pan-Canadian Consortium on Admissions and Transfer*, which works to enhance credit transfer and student mobility across Canada. His scholarship includes presentations and publications on literature and composition, curriculum development and review, post-secondary policy, and organizational cultures. Dr. Fleming holds BA and MA degrees in English from the *University of British Columbia*, and a Doctorate in Education from *Simon Fraser University*.

Sir John Daniel, O.C.



Sir John Daniel spent seventeen years as a university president in Canada (*Laurentian University*) and the UK (*Open University*) before joining UNESCO as Assistant Director-General for Education in 2001 and serving as President of the *Commonwealth of Learning* from 2004-2012. He has been closely involved in the development of open and distance learning for 40 years. Best known among his 380+ publications are his books *Mega-Universities and Knowledge Media: Technology Strategies for Higher Education* and *Mega-Schools, Technology and Teachers: Achieving Education for All*. Knighted by Queen Elizabeth for services to higher education in 1994 he has received 32 honorary doctorates from universities in 17 countries and was appointed Officer of the Order of Canada in 2013.

Herman de Leeuw, Executive Director, Groningen Declaration Network



Herman de Leeuw is the Originator and inaugural Executive Director of the *Groningen Declaration Network*, a Dutch international public benefit foundation registered with the *Netherlands Chamber of Commerce*. He is passionate about putting citizens in control over their own data sets in the field of educational attainment and professional experience, ideally culminating in introducing an "individual learning currency" earned through formal and informal sources anywhere in the world. Volunteerism and international cooperation lie at the heart of his professional life, as exemplified in his contributions to EAIE (since its 5th Annual Conference in 1993, The Hague), AACRAO (since Annual Conference 1998, Chicago) and NAFSA (since Annual Conference 1996, Phoenix, Arizona). From 2006 till 2014, Herman served in elected positions within EAIE, the *European Association for International Education*, from 2006-2008 as member of its *Expert Community for Admissions Officers and Credential Evaluators* (ACE), and from 2008-2012 as ACE

chair. In 2010, he co-established, together with Simone Ravaioli, EAIE's *Task Force DSDP* (Digital Student Data Portability). In 2012, Herman initiated the *Groningen Declaration Network* which he has been leading since the start as its Executive Secretary.

Michael Ringuette, Coordinator, Canadian Information Centre for International Credentials (CICIC)



In 2011, **Michael Ringuette** joined the team of the *Canadian Information Centre for International Credentials (CICIC)*, at the *Council of Ministers of Education, Canada (CMEC)*. In 2017, he was appointed to take the leadership of *CICIC*.

At the pan-Canadian level, he has worked on the development of standards and tools for the community of academic credential assessors and organizations involved in qualification recognition issues, to support Canada's obligations under the *Lisbon Recognition Convention (LRC)*.

At the international level, he held the Vice-Presidency of the *European Network of Information Centres (ENIC)* from 2013 to 2014. He currently Chairs a working group led by the *Council of Europe, UNESCO* and the *European Commission* to facilitate communications between those 55 information centres that make up the ENIC-NARIC networks.

Jay Segeth, My eQuals Program Director, Higher Ed Services



Jay Segeth has been involved in *My eQuals* since mid-2015, first as a Consultant advising to what was then called the *Digital Student Data (DSD)* taskforce and now as the *My eQuals* Program Director with *Higher Ed Services*, the appointed managing organisation for *My eQuals*. In these roles, Jay has led and supported initial cost/benefit modelling, the vendor/solution selection and evaluation process, the development of the business case, and now the implementation of *My eQuals*. Prior to his involvement in *My eQuals*, Jay led the Higher Education practice of a large professional services firm, guiding complex transformation programs with many universities in Australia.

Andy Dowling, Founder and CEO, Digitary



A former lecturer in Computer Science, **Andy Dowling** founded *Digitary* over a decade ago and brings considerable hands-on experience in designing and implementing secure enterprise software systems for the likes of *Canada Life, Siemens, and Cognotec*.

Since 2005, *Digitary* has helped education providers to securely issue and exchange digital academic records such as certificates, transcripts and other

official letters. Over 80 HE providers in seven countries have chosen *Digitary* technology to certify the status and achievements of their students and graduates, and these records have been verified in over 50 countries around the world.

Digitary's unique hub and spoke model provides the technical infrastructure for sector-wide digital credentialing initiatives found in Australia, Ireland, and New Zealand.

While Andy continues to lead *Digitary's* international expansion, he is very much hands-on and technology-focused, with over 20 years of experience in analysing, designing, and implementing security-centric software systems. Andy is a regular contributor to the *Groningen Declaration Network*, and through this work, *Digitary* has partnered with fellow signatories in the US, EU, and China to advance developments in digital student data mobility space.

Michael Sessa – President and Chief Executive Officer, Post-Secondary Electronic Standards Council (PESC)



Michael Sessa serves as President, Chief Executive Officer, and a member of the PESC Board of Directors, a position he's held since 2002. At PESC, Michael manages PESC's membership, finances, events, marketing and website, strategic planning, and PESC's fifteen committees and groups. He began his career in 1990 at a local branch of *The Boston Five Cents Savings Bank* in student loans and consumer lending & compliance and has dedicated his efforts to standardization and interoperability ever since. As evangelist at PESC, Michael speaks regularly at conferences and events throughout the USA, Canada, and around the world. Michael first served on the PESC Board of Directors from 1999-2002, representing *American Student Assistance (ASA)* and the *National Association of Student Loan Administrators (NASLA)*, before coming on board in 2002. Prior to PESC, Michael worked 10 years at *American Student Assistance* as Director of Program Relations and Planning managing industry and government affairs and strategic technological initiatives. Michael is a 1989 graduate of Dartmouth College and was born and raised in Revere Massachusetts, just north of Boston. He currently resides in Washington DC where PESC is headquartered.

Geir Vangen, EMREX



Geir Vangen has more than 20 years' experience in developing nationwide systems within higher education. He is head development at Unit. He participates in national and international standardization work. He has been member of national committees appointed by the Ministry of Education and Research, and has lead projects on behalf of the Ministry. He is a member of the EMREX executive committee and participate in several Erasmus+ and CEF projects. Geir Vangen graduated from University of Oslo, Institute of Informatics in 1989. <https://www.linkedin.com/in/geir-vangen-7a7aa44/>

Moderator Biographies

Joanne Duklas, MBA - Project Consulting Lead, ARUCC Groningen and Student Mobility Project; Researcher and Consultant, Duklas Cornerstone Consulting



Joanne Duklas is the Project Consulting Lead for the *ARUCC Groningen & Student Mobility Initiative*, a role she is fulfilling alongside of supporting other clients through her firm, *Duklas Cornerstone Consulting*. Joanne collaborates with her post-secondary colleagues from across the country to advance continuous improvement, service to students, and excellence. A published author, her scholarship interests focus on organizational design, and student success and mobility with a focus on higher education. Through her consulting practice, she conducts strategic reviews, and policy and service development projects for institutions, and large-scale system wide projects focused on advancing next generation practices. Joanne is a former President of the national *Association of Registrars of the Universities and Colleges of Canada* (ARUCC). She has also served as the former President of the *Ontario University Registrar's Association* (OURA), Chair of the *Ontario Universities' Council of Admissions* (OUCA), and as Registrar and Assistant Vice President for one of Canada's largest post-secondary institutions. Joanne is an award-winning leader recognized formally by her colleagues both national and provincially.

Matt Schultz – Research Assistant, Duklas Cornerstone Consulting

Matt Schultz is a Research Assistant with *Duklas Cornerstone Consulting*. He is lending his talents and support to the national project along with providing research support to other clients of Joanne's firm. Matt graduated with distinction from McGill University with a bachelor's in jazz performance, Guitar, and a minor in Philosophy.

As a musician, Matt has performed with many of Montreal's finest jazz musicians and with internationally-known pianist Jean-Michel Pilc. He has played at venues across the US and Canada, from St. Louis to New York to Ottawa.

Matt comes to the project with a background working in quality assurance in the manufacturing sector and supply chain operations in healthcare services.